



## DoggySwim S290 Pool Installation Instructions

Thank you very much for your purchase of a DoggySwim pool. In order to enable us to complete your delivery as smoothly as possible please make the following arrangements.

### Electrical Supply

You will need to provide a 16 amp dedicated supply. The correctly rated dedicated power supply should be provided by the way of a waterproof commando socket near the spa and a Type C breaker fitted into the consumer unit. Alternatively you could fit a rotary isolator and have your own electrician hard wire directly into the hot tub control box.

If you intend to bury your cables please ensure you use a 50mm black high impact duct buried at least 450mm deep.

To comply with BS7671 legislation as of the 1<sup>st</sup> January 2005 a competent electrician registered with one of the following must carry out all electrical work: BRE Certification Ltd (ECA & IEE); British Standards Institution; ELECSA Ltd; NICEIC Certification Services Ltd or Zurich Certification Limited. Your electrician should give you a certificate once the work has been completed and this should be available for our technicians to see.

### Base:

The exercise pool must be sited on a base of concrete or any sturdy patio / deck. The base should be a minimum of 290cm x 220cm (with access to the components), the control panel is on the short side at the same end as the steps, as are the electrical components and drain down point. Please ensure the female commando socket is located at the control panel end so that our technician can connect to the control box of the exercise pool.

If you want to site the exercise pool on an existing patio or concrete base please ensure it is completely flat and that it will happily hold the weight of the exercise pool once filled with water. If there is a drop of 15mm or more across the area it is advisable to have a concrete skim laid to ensure the base is level. We are unable to jack the exercise pool to make it flat as this would weaken the under-structure and would invalidate your guarantee.

### Draining Your Pool

Each pool has a drainage outlet with a tap situated on the outside or via a small door. To drain your pool attach a hose with the correct fitting and turn the tap to open. Once the majority of the water has been drained, turn off the tap, remove the hose and fitting and refill.

### Electrical Compartment

In the event that a technician needs to work on your exercise pool or for you to be able to drain it there must be a clear working space all-round the exercise pool, this should be at least 600mm.

### Access/Delivery:

Access should be clear for our technicians to push your pool on a wheeled dolly (trolley) from the delivery vehicle to the site for the pool, please measure any alleyways or tight spots bearing in mind obstructions such as steps, low roof overhangs, drainpipes, window seals, tight turns or anything that could obstruct the delivery route. Your DoggySwimS290, when in the trolley, will need a minimum access width of 110cm and a minimum access height of 230cm. Pools are very heavy and even a 20cm step requires thought.

During installation, when using a delivery vehicle fitted with a vehicle mounted hiab, we will endeavour to protect ground surface areas as necessary. However, we will be unable to accept responsibility in the unlikely event of damage that may occur to surfaces or underground services.

If your delivery does require the use of a commercial crane (other than our vehicle mounted Hiab) we must point out that this will be at your cost and your responsibility to arrange unless written agreement is given to the contrary. We recommend that you investigate the addition of insurance when booking the crane.

We regret we are unable to accept responsibility for any damage caused to underground services during installation by hiab or crane.

### To Arrange Delivery:

If you have not already arranged a delivery date please call our Installation Department on 01245 207345. Please note that during peak times all installation slots may be fully booked for up to 3 weeks. If you have arranged a delivery we will send you confirmation of this by post.

## Payment of Balance

Payment of balance is due prior to or on the day of delivery, payment can be made by:

- bankers draft or building society cheque - made payable to 'Hot Tub Barn Limited'
- bank transfer (4 days before delivery) – please call 01245 207345 and choose option 3 for details
- Unfortunately we are no longer able to accept personal or company cheques unless full payment is made prior to delivery and is fully cleared (to ensure cleared funds please post your cheque to Head Office 10 days before delivery).
- We only accept credit card payments of the balance by prior agreement and there is a 2.5% commission charged for this service.
- *If payment is not been made on or before the day of delivery we reserve the right to remove the goods until payment is received. All goods remain the property of Hot Tub Barn Limited until full payment is received.*

If you have any queries or require further information regarding the delivery of your pool please contact your Sales Person or the Installation Department on 01245 207345.

We hope to have you and your dog in "Hot Water" very soon.